



**IMPACT PARAMEDICAL AND HEALTH INSTITUTE
COLLEGE OF NURSING**

Annexure 5 Student Grievance Redressal Mechanism

Annexure 5 Ref. to point (a),(b),(c),(d),(e),(f),(g)



IMPACT PARAMEDICAL AND HEALTH INSTITUTE COLLEGE OF NURSING

Annexure 5 Ref to Point a.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

(According to Regulations of UGC, 2012 and GGSIP University)

Introduction

The Student Grievance Redressal Committee (SGRC) is constituted to provide a fair, transparent, and responsive framework for addressing student concerns, academic issues, and administrative grievances. Operating in accordance with statutory guidelines and university regulations, the committee ensures a harmonious, safe, and supportive academic environment where student feedback is addressed with strict confidentiality and impartiality.

Objectives

- **Promote Transparency & Fairness:** Ensure that student complaints regarding academic, administrative, or disciplinary matters are addressed in a fair and unbiased manner.
- **Timely Resolution:** Establish a structured mechanism to handle and resolve grievances within a stipulated time frame.
- **Prevent Harassment:** Provide a safe platform to report instances of harassment, victimisation, or discrimination.
- **Feedback & Continuous Improvement:** Identify systemic issues causing dissatisfaction among students and recommend corrective measures to the institute's administration.

Exclusions

- Matters involving sub-judice cases pending before any court of law or judicial forum.
- Personal rivalries or disputes unrelated to college academics, administration, or campus life.
- Decisions of the Institution/ College committees
- Decisions with regard to award of scholarships/ fee concessions/ awards
- Decisions made by Institution/ College under Discipline Rules & Misconduct
- Decisions of the Institution/ College in admissions
- Decision of the competent authority on assessment and examination results

Students' Grievance Redressal Mechanism:

- The aggrieved student shall make an application to the Class Coordinator who will verify the facts and try to redress the grievance within a week of the receipt of the application
- If the student is not satisfied with the solution by the Class Coordinator, the same should be placed before the Principal of College of Nursing for redressal. The Principal will redress the grievance within a week of the receipt of the application.
- If the student is still not satisfied with the grievance redressal, she may submit an appeal to the Students' Grievance Redressal Committee. It will consider the appeal of the student with appropriate recommendations by the Principal.

While dealing with the complaint, the committee at all levels would observe law of natural justice and hear the complainant and concerned officials.

Composition

S. No.	Name	Designation	Role
1	Ms. Rajni Sharma	Principal / Chairperson	Convenor
2	Ms. Shivani Sharma	Vice Principal	Member
3	Ms. Nisha Dhiryan	Faculty Member	Member
4	Ms. Anjali Yadav	Student Representative	Member
5	Ms. Sonia	Student Representative	Member

Availability of Psychologist, psychiatrist and Counsellor

1	Dr. Anushika	Psychologist
2	Dr. Achal Bhagat	Psychiatrist
3	Dr. Archana Choudhry	Counsellor

The committee shall function in accordance with the rules and regulations of the Institute and the guidelines issued by the concerned regulatory authorities


Principal
IPHI College of Nursing
Impact Paramedical & Health Institute
College of Nursing
G-99/1, Laxmi Park, Nangloi
New Delhi-110041

सं. डीएल (एन) -04/0007/2003--05

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इस भाग में भिन्न पृष्ठ संख्या दी जाती है जिससे कि यह अलग संकलन के रूप में रखा जा सके
(Separate paging is given to this Part in order that it may be filed as a separate compilation)

भाग III—खण्ड 4

[PART III—SECTION 4]

[सर्वविधिक निकायों द्वारा जारी की गई विविध अधिसूचनाएं जिसमें कि आदेश, विज्ञापन और सूचनाएं सम्मिलित हैं]
[Miscellaneous Notifications including Notifications, Orders, Advertisements and Notices issued by
Statutory Bodies]

UNIVERSITY GRANTS COMMISSION

New Delhi-110002, the —December 2012

F. No. 14-4/2012(CPP-II)—In exercise of the power conferred under sub-section (1) of section 26 of the University Grants Commission Act, 1956 (3 of 1956), the University Grants Commission hereby makes the following regulations, namely :—

1. Short title, application and commencement :—

- (1) These regulations shall be called the University Grants Commission (Grievance Redressal) Regulations, 2012.
- (2) They shall apply to every University, whether established or incorporated by or under a Central Act or a State Act, and every institution recognised by the University Grants Commission under clause (f) of Section 2 of the University Grants Commission Act, 1956 and to all institutions deemed to be a university declared as such under Section 3 of the said Act.
- (3) They shall come into force from the date of their publication in the Official Gazette.

2. Definition :—In these regulations, unless the context otherwise requires

- (a) "Act" means the University Grants Commission Act, 1956 (3 of 1956);
- (b) "aggrieved student" means a student who has any complaint in the matters concerned with the grievances defined under these regulations, and includes a persons seeking admission to any institution of higher education;
- (c) "college" means any institution, whether known as such or by any other name, which provides for a course of study for obtaining any qualification from a university and which, in accordance with the rules and regulations of such university, is recognised as competent to provide for such course of study and present students undergoing such course of study for the examination for the award of such qualification;
- (d) "Commission" means the University Grants Commission established under section 4 of the UGC Act, 1956.
- (e) "declared admission policy" means such policy for admission to a course or program of study as may be offered by the institution and published in the prospectus referred to in sub-regulation (1) of regulation 3;

(f) "grievances" include the following complaints of the aggrieved students, namely: -

- (i) making admission contrary to merit determined in accordance with the declared admission policy of the institute;
- (ii) irregularity in the admission process adopted by the institute;
- (iii) refusing admission in accordance with the declared admission policy of the institute;
- (iv) non publication of prospectus, as specified;
- (v) publishing any information in the prospectus, which is false or misleading, and not based on facts;
- (vi) withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such person to pay any fee or fees in respect of any course or program of study which such person does not intend to pursue;
- (vii) demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by such institution;
- (viii) breach of the policy for reservation in admission as may be applicable;
- (ix) complaints, of alleged discrimination of students, from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or Disabled categories;
- (x) non payment or delay in payment of scholarships to any student that such institution is committed, under the conditions imposed by University Grants Commission, or by any other authority;
- (xi) delay in conduct of examinations or declaration of results beyond that specified in the academic calendar;
- (xii) on provision of student amenities as may have been promised or required to be provided by the institution;
- (xiii) denial of quality education as promised at the time of admission or required to be provided;
- (xiv) non transparent or unfair evaluation practices;

(xv) harassment and victimisation of students, including sexual harassment;

(g) "Grievance Redressal Committee" means a committee constituted under these regulations;

(h) "Higher Educational Institution" means a University within the meaning of clause (f) of Section 2, a college within the meaning of clause (b) of sub-section (1) of Section 12A, and an institution deemed to be a University declared under Section 3, of the University Grants Commission Act, 1956;

(i) "institution" for the purposes of these regulations, means university, college or institution, as the case may be;

(j) "Office of profit" means an office which is capable of yielding a profit or pecuniary gain, and to which some pay, salary, emolument, remuneration or non-compensatory allowance is attached;

(k) "Ombudsman" means the Ombudsman appointed under regulation 4 of these regulations;

(l) "university" means a university established or incorporated by or under a Central Act or a State Act and includes an institution deemed to be university declared as such under Section 3 of the Act.

3. *Mandatory publication of prospectus, its contents and pricing:—*

(1) Every higher education institution, shall publish, before expiry of sixty days prior the date of the commencement of the admission to any of its courses or programmes of study, a prospectus containing the following for the purposes of informing those persons intending to seek admission to such institution and the general public, namely:—

(a) each component of the fee, deposits and other charges payable by the students admitted to such institution for pursuing a course or programme of study, and the other terms and conditions of such payment;

(b) the percentage of tuition fee and other charges refundable to a student admitted in such institution in case such student withdraws from such institution before or after completion of course or programme of study and the time within, and the manner in, which such refund shall be made to that student;

(c) the number of seats approved by the appropriate statutory authority in respect of each course or programme of study for the academic year for which admission is proposed to be made;

(d) the conditions of eligibility including the minimum and maximum age limit of persons for admission as a student in a particular course or programme of study, where so specified by the institution;

(e) the educational qualifications specified by the relevant appropriate statutory authority, or by the institution, where no such qualifying standards have been specified by any statutory authority;

(f) the process of admission and selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each course or programme of study and the amount of fee to be paid for the admission test;

(g) details of the teaching faculty, including therein the educational qualifications and teaching experience of every member of its teaching faculty and also indicating therein whether such members are on regular basis or as visiting member;

(h) information in regard to physical and academic infrastructure and other facilities including hostel accommodation, library and hospital or industry wherein the practical training to be imparted to the students and in particular the facilities accessible by students on being admitted to the institution;

(i) broad outlines of the syllabus specified by the appropriate statutory authority or by the institution, as the case may be, for every course or programme of study, including the teaching hours, practical sessions and other assignments;

(j) all relevant instructions in regard to maintaining the discipline by students within or outside the campus of the institution, and, in particular such discipline relating to the prohibition of ragging of any student or students and the consequences thereof and for violating the provisions of any regulation in this behalf made by the relevant statutory regulatory authority; and

(k) any such other information as may be specified by the Commission:

Provided that an institution shall publish information referred to in items (a) to (j) of this sub regulation, on its website, and the attention of prospective students and the general public shall be drawn to such publication on the website through advertisements displayed prominently in the different newspapers and through other media:

Provided further that an institution may publish prospectus in accordance with this sub regulation at any time before the period of sixty days.

(2) Every institution shall fix the price of each printed copy of the prospectus, being not more than the reasonable cost of its publication and distribution and no profit be made out of the publication, distribution or sale of prospectus.

4. *Appointment, tenure, removal and conditions of services under grievance redressal mechanism -*

(1) Each University shall appoint an Ombudsman for redressal of grievances of students under these regulations.

(2) The Ombudsman shall be a person who has been a judge not below the rank of a District Judge or a retired professor who has at least ten years' experience as a professor.

(3) The Ombudsman shall not, at the time of appointment, during one year before such appointment, or in the course of his tenure as Ombudsman, be in a conflict of interest with the university where his personal relationship, professional affiliation or financial interest may compromise or reasonably appear to compromise, the independence of judgement toward the university.

(4) The Ombudsman, or any member of his immediate family shall not -

- (a) hold or have held at any point in the past, any post or, employment in the office of profit in the University;
- (b) have any significant relationship, including personal, family, professional or financial, with the university;
- (c) hold any position in university by whatever name called, in the administration or governance structure of the university.

(5) The Ombudsman in a State University shall be appointed by the university on part-time basis from a panel of three names recommended by the search committee consisting of the following members, namely:-

- (a) nominee of the Governor of the State - Chairman;
- (b) two Vice-Chancellors, by rotation from public universities of the State to be nominated by the State Government - Members;
- (c) one Vice-Chancellor, by rotation from a private university of the State to be nominated by the State Government - Member;
- (d) Secretary (Higher Education) of the State - Member-- Convener.

(6) The Ombudsman in a Central University and institution deemed to be university shall be appointed by the Central University or institution as the case may be on part-time basis

from a panel of three names recommended by the search committee consisting of the following members, namely:-

- a) Chairman of the University Grants Commission or his nominee - Chairman;
- b) one Vice Chancellor from central university, by rotation, to be nominated by the Central Government - Member;
- c) one Vice Chancellor from institution deemed to be university, by rotation, to be nominated by the Central Government - Member;
- d) Joint Secretary to the Government of India in the Ministry of Human Resource Development dealing or incharge of the higher education - Member;
- e) Joint Secretary in the office of the University Grants Commission - Member - Convener

(7) The Ombudsman shall be a part time officer appointed for a period of three years or until he attains the age of seventy year, whichever is earlier, from the date he resumes the office and may be reappointed for another one term in the same university.

(8) The Ombudsman shall be paid a fees of Rs. 3000 per day for hearing the cases, in addition to reimbursement of the conveyance.

(9) The Ombudsman may be removed on charges of proven misconduct or misbehavior or as defined under sub regulation (3) and (4) of this regulation, by the concerned appointing authority.

(10) No order of removal of Ombudsman shall be made except after an inquiry made in this regard by a person not below the rank of Judge of the High Court in which such Ombudsman has been informed of the charges against him and given a reasonable opportunity of being heard in respect of those charges.

5. **Grievance Redressal Committee -**

- (1) In case of a college, the Vice Chancellor of the affiliating university shall constitute a Grievance Redressal Committee consisting of five members for an individual college or a group of colleges keeping in view the location of the college(s).
- (2) The Grievance Redressal Committee shall be constituted by the Vice-Chancellor of the affiliating university consisting of -
 - a) a senior Professor of the University - Chairman;
 - b) three senior teachers drawn from the affiliating colleges, on rotation basis, to be nominated by the Vice-Chancellor - Members;

- c) a student representing the college where the grievance has occurred to be nominated, based on academic merit, by the concerned college - special invitee.

- (3) The Grievance Redressal Committee shall have a term of two years.
- (4) The provisions of sub-regulations (8), (9) and (10) of regulation 4 and regulation 6 in respect of the matters of the reimbursement and procedure and functions shall, *mutatis mutandis*, apply to the Grievance Redressal Committee except that the Grievance Redressal Committee shall communicate its decision within ten days of receipt of the complaint.
- (5) Any person aggrieved by the decision of the Grievance Redressal Committee may within a period of six days prefer an appeal to the Ombudsman.

6. *Powers and functions of ombudsman -*

- (1) The Ombudsman shall exercise his powers to hear any grievance-
- (a) of any student against the university or institution affiliated to it or an institute, as the case may be, after the student has availed of remedies available in such institution for redressal of grievance; and
- (b) of any applicant for admission as student to such institution.
- (2) No application for revaluation or remarking of answer sheets shall be entertained by the Ombudsman unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- (3) The Ombudsman shall have power to seek the assistance of any person belonging to the Scheduled Castes, the Scheduled Tribes, Socially and Economically Backward Classes, minority or disabled category, as *amicus curiae*, for hearing complaints of alleged discrimination.

7. *Procedure in redressal of grievances by Ombudsman and Grievance Redressal Committee-*

- (1) Each institution shall establish a registry, headed by an employee of the institute of appropriate rank as the Ombudsman may decide, where any aggrieved student or person may make an application seeking redressal of grievance.
- (2) The address of the registry so established shall be published widely including on the notice board and prospectus and placed on the website of the institution.

(3) On receipt of an application by the registry, the employee-in-charge shall inform the Ombudsman or the Grievance Redressal Committee, as the case may be, shall immediately provide a copy to the institution for furnishing its reply within seven days.

(4) The Ombudsman or the Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institute and the aggrieved person either in writing or electronically, as may be feasible.

(5) An aggrieved person may appear either in person or represented by such person as may be authorised to present his case.

(6) The Ombudsman or the Grievance Redressal Committee, as the case may be, shall be guided by the principles of natural justice while hearing the grievance.

(7) The Ombudsman or the Grievance Redressal Committee, as the case may be, shall ensure disposal of every application as speedily as possible and not later than a month of receipt of the grievance.

(8) The institution shall co-operate with the Ombudsman or the Grievance Redressal Committee, as the case may be, in redressal of grievances and failure to do so may be reported by the Ombudsman to the Commission.

(9) On the conclusion of proceedings, the Ombudsman or the Grievance Redressal Committee, as the case may be, shall pass such order, with reasons for such order, as may be deemed fit to redress the grievance and provide such relief as may be desirable to the affected party at issue.

(10) Every order under sub-regulation (9), under the signature of the Ombudsman or the Grievance Redressal Committee, as the case may be, shall be provided to the aggrieved person and the institution and shall be placed on the website of the institution.

(11) The institution shall comply with the order of the Ombudsman or the Grievance Redressal Committee, as the case may be,

(12) Any order of the Ombudsman or the Grievance Redressal Committee, as the case may be, not complied with by the institution shall be reported to the Commission.

(13) A complaint shall be filed by the aggrieved student or his parent or with a special permission from the Ombudsman or the Grievance Redressal Committee, as the case may be, by any other person.

(14) In case of any false or frivolous complaint, the ombudsman may order appropriate action against the complainant.

8. *Information regarding Ombudsman Grievance Redressal Committee to be published in prospectus -*

The University, the institution deemed to be university and the college concerned shall provide detailed information regarding provisions of Grievance Redressal Committee, Ombudsman and the duties and rights of students in their prospectus prominently.

9. *Consequences of non-compliance -*

The Commission shall in respect of any institution which willfully contravenes or repeatedly fails to comply with orders of the Ombudsman or the Grievance Redressal Committee, as the case may be, may proceed to take one or more of the following actions, namely:-

- (a) withdrawal of declaration of fitness to receive grants under section 12B of the Act;
- (b) withholding any grant allocated to the Institution;
- (c) declaring the institution ineligible for consideration for any assistance under any of the general or special assistance programs of the Commission;
- (d) informing the general public, including potential candidates for admission, through a notice displayed prominently in the newspapers or other suitable media and posted on the website of the Commission, declaring that the institution does not possess the minimum standards for redressal of grievances;
- (e) recommend to the affiliating university for withdrawal of affiliation, in case of a college;
- (f) recommend to the Central Government for withdrawal of declaration as Institution deemed to be university, in case of an institution deemed to be university;
- (g) recommend to the appropriate State Government for withdrawal of status as university in case of a university established or incorporated under a State Act;
- (h) taking such other action within its powers as the Commission may deem fit and impose such other penalties as may be provided in the Act for such duration of time as the institution complies with the provisions of these Regulations:

Provided that no action shall be taken by the Commission under this regulation unless the institution has been given an opportunity to explain its position and opportunity of being heard has been provided to it.

AKHILESH GUPTA
Secy.

UNDERTAKING

Annexure 5 Ref to point b.

TO WHOMSOEVER IT MAY CONCERN

This is to certify that our College has two elected student representatives according to University norms. The names of the students are Ms. Anjali Yadav and Ms. Sonia and their names are mentioned in the Notice of Student Grievance Redressal Committee. The same is submitted to affiliation Branch of our University also.



IPHI

IMPACT PARAMEDICAL
AND HEALTH INSTITUTE

Rajiv Rane

Principal
Principal
IPHI College of Nursing
Impact Paramedical and Health Institute
College of Nursing
G-99/1, Laxmi Park, Nangloi
New Delhi-110041



**IMPACT PARAMEDICAL AND HEALTH INSTITUTE
COLLEGE OF NURSING**

Annexure 5 Ref. to point c.

Ref No: IPHI/CON/SGRC/2026/01

Date: 07/01/2026

MEETING NOTICE

A routine meeting of the **Student Grievance Redressal Committee (SGRC)** will be held as per the details below:

- **Date:** 09/01/2026
- **Time:** 02:00 PM
- **Venue:** Principal's Office

Agenda: Routine Meeting.

All committee members are requested to attend the same.

Rajisha
Principal
Principal
Impact Paramedical & Health Institute
IPHI College of Nursing
G-99/1, Laxmi Park, Nangloi
New Delhi-110041



IMPACT PARAMEDICAL AND HEALTH INSTITUTE
COLLEGE OF NURSING

Student's Grievance Redressal Committee Meeting Attendance 09/01/2026 at 2: 00.pm

S. No.	Name	Designation	Role	Signature
1	Ms. Rajni Sharma	Principal	Chairperson	
2	Ms. Shivani Sharma	Vice Principal	Convenor	
3	Ms. Nisha Dhiryan	Faculty Member	Member	
4	Ms. Anjali Yadav	Student Representative	Member	
5	Ms. Sonia	Student Representative	Member	



IMPACT PARAMEDICAL AND HEALTH INSTITUTE COLLEGE OF NURSING

Minutes of student's grievance redressal committee

A routine meeting of the **Student Grievance Redressal Committee (SGRC)** was held on **09/01/2026 at 02:00 PM** in the **Principal's Office**.

Key Proceedings:

1. The Chairperson, Ms. Rajni Sharma (Principal), welcomed members to the meeting.
2. The Chairperson explained the structured operational mechanism and guidelines of the SGRC to the Students.
3. The Chairperson emphasized maintaining a healthy, student-friendly, and supportive environment across the campus.

The meeting concluded with a vote of thanks to all members for their valuable presence and participation.


Principal
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IMPACT PARAMEDICAL AND HEALTH INSTITUTE COLLEGE OF NURSING

Annexure 5 Ref. to point d.

Name of the Institute	Constitution of committee with contact numbers.	Availability of infrastructure and	Display of Constitution of Committee
IMPACT PARAMEDICAL AND HEALTH INSTITUTE COLLEGE OF NURSING	Student representative: Elected by student's nurses - Ms. Anjali Yadav (250411297066) - Ms. Sonia (115251000002)	Size of room: - 300 Sq.ft	Institute's website www.iphi.edu.in
	Psychiatrist: Dr. Achal Bhagat Contact No.: 9658442563 Working hours: 3 day per week Psychologist Dr. Anushika Contact No.: 9311526900 Working hours: 1 day per week		Brochure/ Prospectus: Yes
	Counselor: Dr. Archana Choudhry (Director) Contact No.: 9911385982 Working hours: 6 day per week	Infrastructure: - 4 Chair 1 Table 1 Sofa	Notice Board: Yes
	Members: - - Ms. Rajni Sharma (Chairperson) - Ms. Shivani Sharma (Member) - Ms. Nisha Dhiryan (Member)		

Pooja Sharma
 Principal
 Impact Paramedical & Health Institute
 IPHI College of Nursing
 G-99/1, Laxmi Park, Nangloi
 New Delhi-110041

HI



Annexure 5 Ref. to point e.

Committee



COMMITTEE

- Anti Ragging Committee
- Anti Ragging Monitoring Committee
- Anti Ragging Squad
- Discipline Committee
- Recreation Committee
- SNA Committee
- Students Grievance Redressal Committee
- Student's Welfare Committee
- Sexual Harassment Prevention Committee
- Internal Complaint Committee



Disclaimer: IPHI is a private institution offering skill based Nursing courses, not a university. Any correspondence outside beyond official terms and conditions of IPHI is not binding. The Institute's success depends on individual effort. The Institute's staff and faculty are not responsible for any malpractice, legal or other full under Delhi Government.



Quick Link

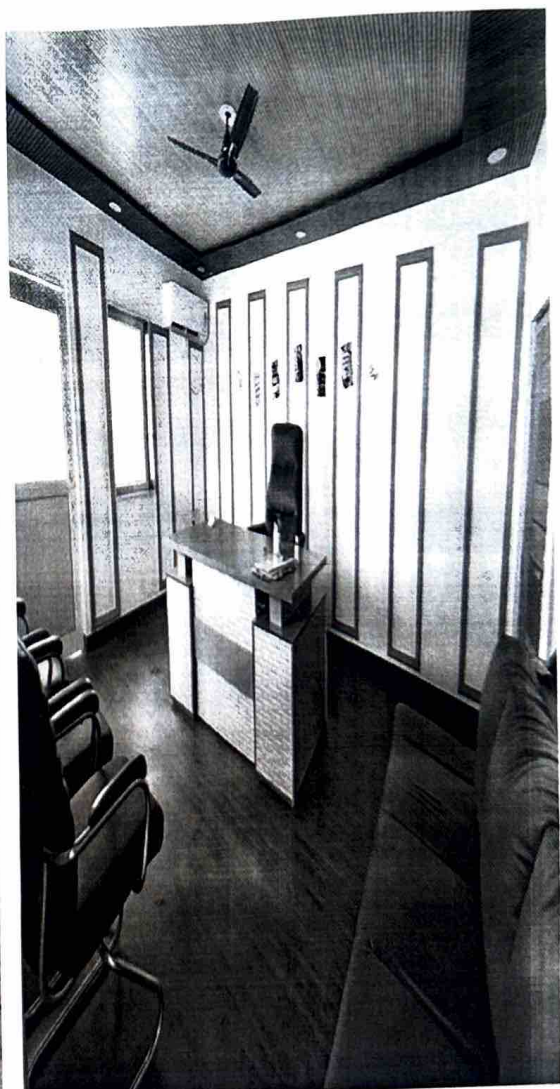
Principal
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IMPACT PARAMEDICAL AND HEALTH INSTITUTE COLLEGE OF NURSING

COUNSELLOR ROOM



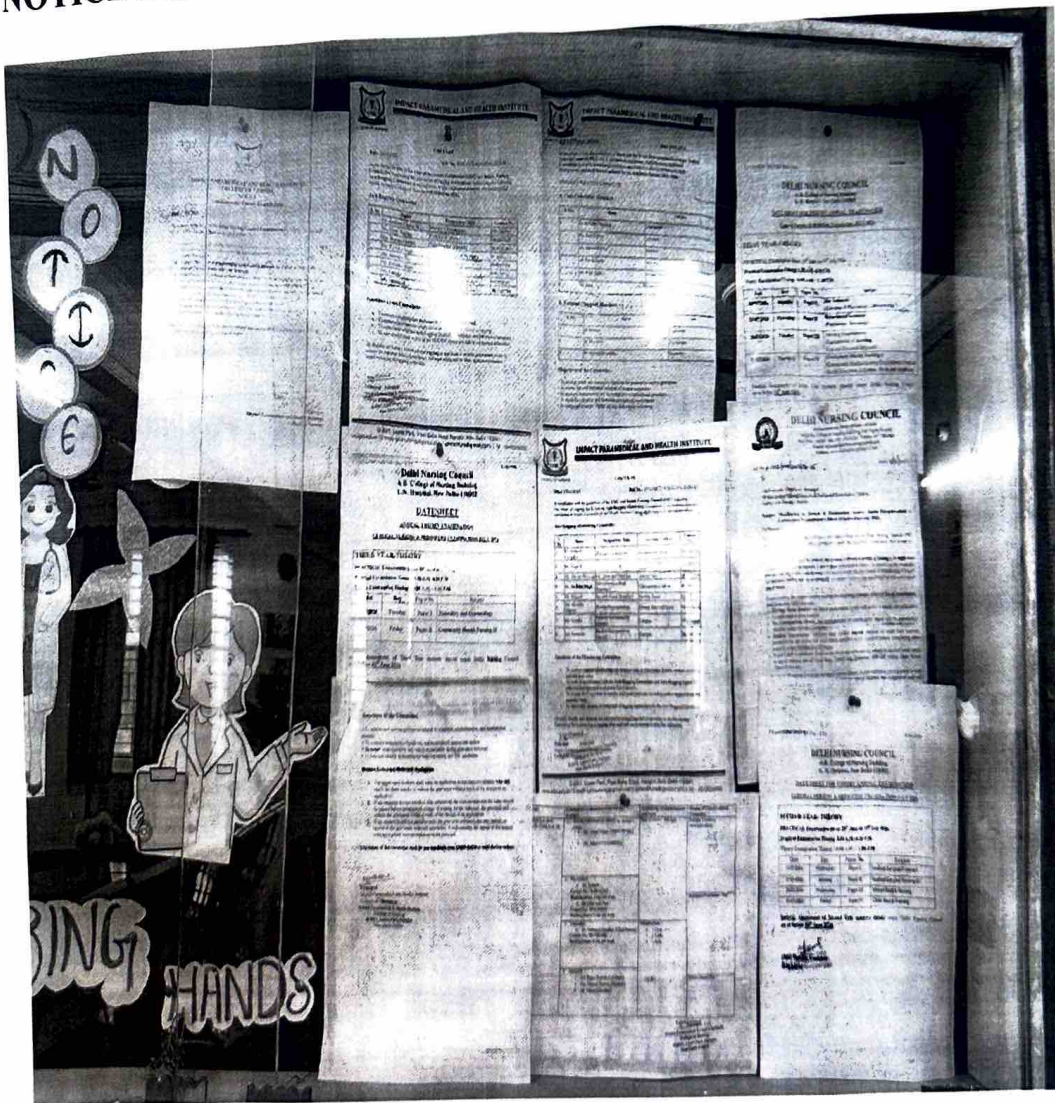
Rajesh Kano

Principal
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IMPACT PARAMEDICAL AND HEALTH INSTITUTE COLLEGE OF NURSING

NOTICE BOARD



Rajni Sharma
Principal
Impact Paramedical & Health Institute
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New Delhi-110041



IMPACT PARAMEDICAL AND HEALTH INSTITUTE COLLEGE OF NURSING

Annexure 5 Student Grievance Redressal Mechanism Annexure 5 Ref. to point (f)

Academic Session: 2025–2026

The Student Grievance Redressal Committee (SGRC) conducted a survey to assess student satisfaction and identify any grievances related to academic activities, faculty support, infrastructure, discipline, and other institutional facilities.

Survey Findings

The responses received from students indicated overall satisfaction with the institutional environment and the facilities provided. No grievances or complaints were reported by the students during the survey period.

Based on the survey responses, it was observed that students were generally satisfied with the institutional environment and academic support. No grievances were reported during the survey period. The SGRC will continue to monitor student concerns and ensure a supportive, transparent, and student-friendly environment.

Principal

IPHI College of Nursing
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New Delhi-110041

IMPACT PARAMEDICAL AND HEALTH INSTITUTE – COLLEGE OF NURSING

Student Grievance Redressal Committee (SGRC) Survey Form

Academic Session: 2025–2026

Purpose: To obtain student feedback regarding academic, administrative, clinical, and other institutional concerns and to facilitate appropriate action.

Section A: Student Information

☒ Option 1

Student Name *

Anu kumari

Course: *

Bsc(h) nursing

Semester *

2nd

Reynold
Principal
Impact Paramedical & Health Institute
College of Nursing

n B: Student Feedback

I am aware of the Student Grievance Redressal Committee (SGRC). *

- ☒ Yes
- ☐ No
- ☐ Maybe

I know how to submit a grievance or complaint. *

- ☒ Yes
- ☐ No
- ☐ Maybe

The college provides a safe and supportive learning environment. *

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Neutral
- ☒ Agree
- ☐ Strongly agree

members treat students fairly and respectfully. *

Yes

☐ No

Academic schedules and examination-related information are communicated clearly. *

☒ Yes

☐ No

Clinical postings and practical learning opportunities are satisfactory. *

☐ Strongly disagree

☐ Disagree

☐ Neutral

☒ Agree

☐ Strongly agree

facilities, including classrooms, library, laboratories, and washrooms, are
actory. *

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Neutral
- ☒ Agree
- ☐ Strongly agree

Students are treated fairly without discrimination. *

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Neutral
- ☒ Agree
- ☐ Strongly agree

My concerns and complaints are taken seriously by the college administration. *

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Neutral
- ☒ Agree
- ☐ Strongly agree

...Satisfied with the existing grievance redressal mechanism. *

Strongly disagree

☐ Disagree

☐ Neutral

☒ Agree

☐ Strongly agree

Section C: Grievance Details

Do you currently have any grievance or concern to report? *

☐ Yes

☒ No

☐ Maybe

Select the relevant category:

- ☐ Academic/Teaching
- ☐ Examination/Assessment
- ☐ Clinical Posting
- ☐ Infrastructure/Facilities
- ☐ Administration
- ☐ Discipline
- ☐ Discrimination or unfair treatment
- ☐ Ragging or harassment
- ☐ Other

What action or improvement would you suggest?

No

Would you like the SGRC to contact you regarding your grievance?

- ☐ Yes
- ☒ No

Section D: Overall Satisfaction

how satisfied are you with the college's grievance redressal mechanism?

Very Satisfied

☒ Satisfied

☐ Dissatisfied

☐ Very Dissatisfied

Declaration: The information provided is true to the best of my knowledge. I understand that *
grievances will be reviewed by the appropriate institutional authority.

☒ i agree

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IMPACT PARAMEDICAL AND HEALTH INSTITUTE

UNDERTAKING

Annexure 5 Ref to Point g.
TO WHOMSOEVER IT MAY CONCERN

This is to certify that the reports of proceedings/minutes of meeting of Students Grievance Redressal Committee is submitted to University JAC every year on regular basis.




Principal
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Impact Paramedical & Health Institute
College of Nursing
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